

## HAMPSHIRE COUNTY COUNCIL

### Executive Decision Record

<b>Decision Maker:</b>	Cabinet
<b>Date:</b>	13 July 2021
<b>Title:</b>	Serving Hampshire – 2020/21 Year End Performance Report
<b>Report From:</b>	Chief Executive

**Contact name:** Antonia Perkins, Head of Customer Engagement Service

**Tel:** **Email:** antonia.perkins@hants.gov.uk

#### 1. The decision:

That Cabinet

- 1.1 Notes the County Council's performance for 2020/21;
- 1.2 Acknowledges and thanks County Council staff for their contribution to maintaining good levels of performance during an exceptional year;
- 1.3 Notes progress to advance inclusion and diversity;
- 1.4 Notes the determinations of the Local Government and Social Care Ombudsman (LGSCO) in 2020-21, and the assessment decisions contained in the LGSCO Report 2019-20 report; and
- 1.5 Considers the determination of the LGSCO released on 20 May 2021.

#### 2. Reasons for the decision:

- 2.1 To provide strategic oversight of the County Council's performance during 2020/21 against the Serving Hampshire Strategic Plan for 2017-2021;
- 2.2 To outline ongoing work and achievements to advance inclusion and diversity;
- 2.3 To provide an overview of Local Government and Social Care Ombudsman (LGSCO) Determinations in 2020/21, and assessment decisions contained in the LGSCO 2019-20 report and;
- 2.4 To report for consideration by Cabinet a determination by the LGSCO under Section 30 of the Local Government Act 1974.

#### 3. Other options considered and rejected:

3.1 None

**4. Conflicts of interest:**

4.1 Conflicts of interest declared by the decision-maker: None

4.2 Conflicts of interest declared by other Executive Members consulted: None

**5. Dispensation granted by the Conduct Advisory Panel:** None

**6. Reason(s) for the matter being dealt with if urgent:** Not applicable

**7. Statement from the decision maker:**

**Approved by:**

**Date:**

-----

13 July 2021

Chairman of Cabinet  
Councillor Keith Mans